

OfficeServ EasySet

OfficeServ Application

Personal Extension Management made easy.

Putting you in control

Every business needs to maximise the return on investment and utilisation of new resources, and your new Samsung OfficeServ solution is no exception. With an array of new and enhanced features and functionality at your disposal it is imperative that each user is able to control their own extension to meet their individual working patterns.

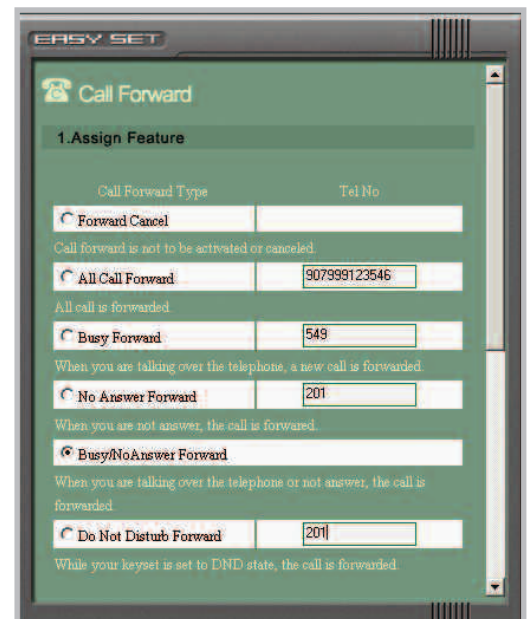
Samsung has made ongoing extension management as simple as possible by developing OfficeServ EasySet – an intuitive browser interface that allows each user to take command of their communications, enhancing efficiency and productivity.



OfficeServ EasySet presents the user with a picture of their Samsung digital or IP handset on their PC screen.

This shows an overview of the current extension settings and status of programmable feature access keys.

Password protected, to ensure privacy and security, OfficeServ EasySet replaces complex programming codes with simple 'point and click' operation to allow the user to set up extension features, configure features keys and programme personal speed dials. In addition EasySet also provides access to frequently used functions via a single "click" on dedicated screen icons.



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Features & Functionality

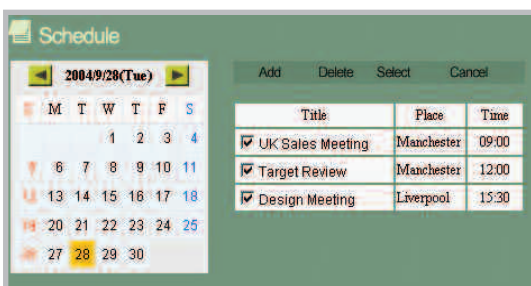
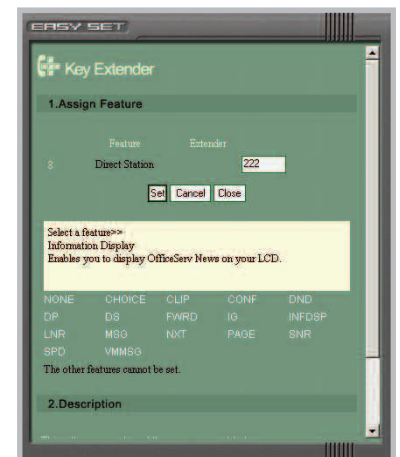
- Current extension status
- Assigning Call and Features Keys
- Set Call Forward destinations
- Voice Messaging alert and retrieval
- Creating a schedule of Call Diverts
- Speed Dialing lists
- Text Messaging between handsets
- Personal Directory
- Setting Individual or Regular Alarms
- Station Name and Programmed Messages
- Setting up headset working
- Personal Call Records
- Personal Schedule

Efficiency through simplicity

By facilitating ongoing extension management through a user-friendly internet browser OfficeServ EasySet provides the opportunity for users to learn more about the capabilities of the system and improve the way your Samsung solution works for them. In addition OfficeServ EasySet also features enhanced personal management tools to help improve each users overall productivity.

The Call Account option provides a recent call log, including destination, time of call and call duration, so that you can record and review inbound and outbound call activity.

Whether you handle high levels of call traffic, using multiple system features or currently use your handset in a very simplistic way OfficeServ EasySet opens up new opportunities to increase personal efficiency and productivity from your communications.



OfficeServ EasySet also features it own In-built calendar function that allows you to build a schedule of activities for each day. The user is then sent a reminder via a ringtone and message alert on the LCD screen of their handset when each event occurs. Put simply, OfficeServ EasySet maximises the value users and organisations can realise from the OfficeServ communication solution, while minimising the burden of managing individual extensions.