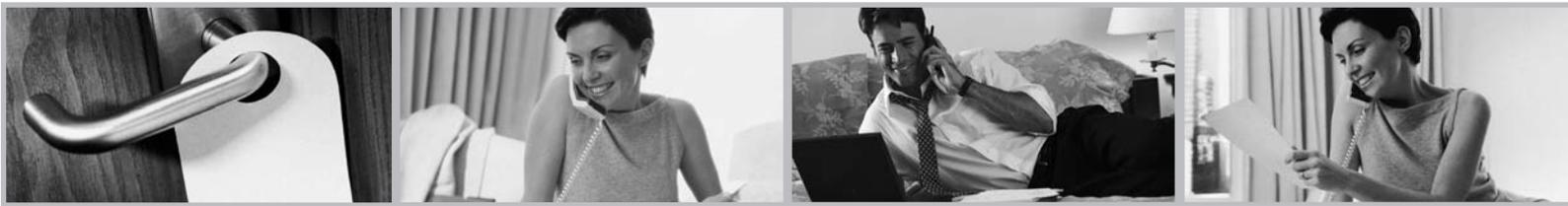




OfficeServ Hospitality

Hotel Management Software



The Front of House System with a difference.

Samsung have partnered with Tiger Communications plc, one of the most respected hospitality software companies in the UK and Europe, together we bring you OfficeServ Hospitality, the Hotel Management Software suitable for any front of house system, no matter how big or small.

Samsung's OfficeServ Hospitality is ideal for use as a standalone system for guesthouses and smaller hotels. Alternatively for larger hotels, it can be fully integrated with new or existing front-of-house or voicemail and messaging systems. It has been designed to be fully integrated into the Samsung OfficeServ 7000 series business communications platform, giving it some very unique features - and a higher level of integration than other 'off the shelf' solutions are able to provide.



- A fully-integrated messaging system that gives full voicemail facilities for all rooms, with all messages and settings being cleared from the system when a guest checks out.
- Synchronised check in and check out with guest name and pre-pay facilities for accommodation and extras, as well as phone charges.
- Customer-controlled or system-controlled wake up calls.
- Ability to set message indication on room phones.
- Clearing of all customer-set extension facilities on check out, including wake-up calls, call forwards, guest name and so on.
- Room-to-room dialing can be allowed or barred on an individual room basis.
- Ability to set room status whilst actually in the room - for example, 'requires cleaning', 'ready for occupancy' or 'maintenance required'.

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Think Smart. Think Samsung.

OfficeServ Hospitality

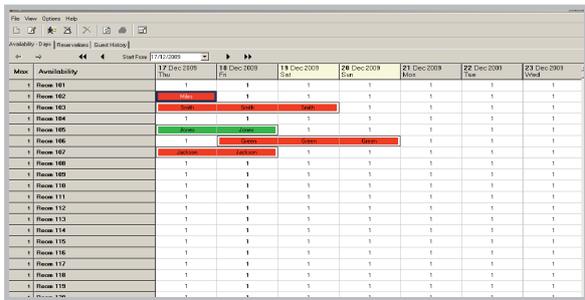
Hotel Management Software

To suit every niche hospitality market there are 2 versions of the OS Hospitality product suite.

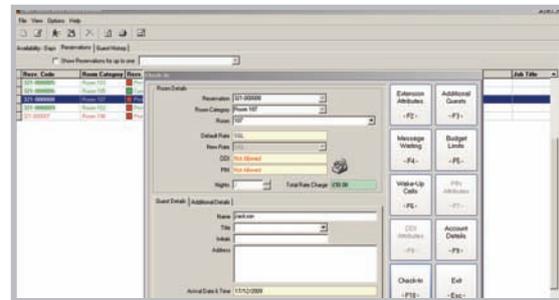
Front of House System Mode – an entry level property management system that includes a complete reservations feature set, guest billing and fully integrated into the Samsung platforms. Ideal for guest houses through to the small budget hotels.

Front of House System Integration Mode – typically sold into the mid-market to high end hotels, used as call accounting and middleware integration between any Front of House system and any Samsung platform.

In a Hotel environment, the product usually becomes the gateway or middleware solution getting together disparate systems, providing seamless interconnectivity between Hotel Front of House System, PABX, Voicemail, Wakeup, Pay-TV and Internet Access.



Room	17 Dec 2009	18 Dec 2009	19 Dec 2009	20 Dec 2009	21 Dec 2009	22 Dec 2009	23 Dec 2009
Room 101	1	1	1	1	1	1	1
Room 102	1	1	1	1	1	1	1
Room 103	1	1	1	1	1	1	1
Room 104	1	1	1	1	1	1	1
Room 105	1	1	1	1	1	1	1
Room 106	1	1	1	1	1	1	1
Room 107	1	1	1	1	1	1	1
Room 108	1	1	1	1	1	1	1
Room 109	1	1	1	1	1	1	1
Room 110	1	1	1	1	1	1	1
Room 111	1	1	1	1	1	1	1
Room 112	1	1	1	1	1	1	1
Room 113	1	1	1	1	1	1	1
Room 114	1	1	1	1	1	1	1
Room 115	1	1	1	1	1	1	1
Room 116	1	1	1	1	1	1	1
Room 117	1	1	1	1	1	1	1
Room 118	1	1	1	1	1	1	1
Room 119	1	1	1	1	1	1	1



Features & Functionality

- Reservations / Billing / Telephone Call Management / Bi-directional system integration
- Standalone target market for Guest Houses to Small Hotels of up to approximately 50 rooms.
- Ability to integrate to other Front of House systems to provide telephony integration
- Guest History Exportable Database
- Express Check In
- Complete Billing Engine
- In-Advance deposits for room and telephone usage
- User Configurable Rates/ Tariffs, End of Day Audit History, Room Occupancy Reporting
- Integration to EPOS, VMS & 3rd Party systems
- Room / Maid Status
- Minimal training required
- Server / Client Network or Web Browser options

The full OfficeServ 7000 Series range runs from the OS7030 and OS7100, which is ideal for smaller guest houses through to the OS7200 and OS7400, which are more suited to medium-sized or larger hotels. It also supports both DECT and WiFi wireless handset options for workers such as maids, room service staff, duty managers or security personnel who are constantly mobile around your premises.

With an extensive selection of enhanced business applications, the Samsung OfficeServ Hospitality package is a scalable solution that can be tailored to meet your individual needs now, but with technology that makes sense for the future.

Smart Thinking from Samsung.

