



## Mobility, Connectivity, Flexibility



### OfficeServ Connect (4.30 Software)

Mobility is more about connectivity, being in contact, than it is about moving around on the phone. In today's competitive business environment being properly 'connected' is more important than it's ever been. Having the right information, being up to date with the facts and speaking to people when it matters makes all the difference. Old info is the wrong info and returning calls when it's too late is pointless. Samsung Unified Communications solutions really deliver in bringing people and their methods of communication together and in contact with each other.

The main reason for the development of the version 4.30 software platform is to introduce the integral OS Connect application to the OfficeServ 7000 series of systems but there are a number of additional features included in v4.30. This document outlines all the features of OfficeServ Connect. There is also a separate Information Sheet that specifically covers the OS 4.30 functionality in full detail.

In summary, OfficeServ Connect enables you to set Call Forward to up to 5 alternative numbers (mobile phone, home office, alternate office, workshop, etc.) which will simultaneously ring when you are away from your main phone. Always in contact, never miss that important call. Make and receive calls through the OfficeServ system as if you were at your desk. Managing calls through the system allows you to maintain the central benefits of call control, operator console, voice mail, call recording, etc.

Key in all this is that contacts can reach you via one-single number.



# OfficeServ Connect

The Samsung OS Connect application is delivered in two variants – Standard and Executive. Standard functionality is supplied with OfficeServ 4.30 software as standard. Executive functionality is available via licence at an additional cost per user.

Below is a list of supported features for each variant.

Phone State	Feature List OfficeServ Connect	STD	EXEC
ringing	Call Forward Follow-Me	No	Yes
ringing	Call Forward on Busy or No answer	Yes	Yes
ringing	Call Forward on DND	Yes	Yes
ringing	Call Forward Unconditional	Yes	Yes
ringing	Call Intercept of OS Connect call by EP key	Yes	Yes
ringing	Call Intercept of MOBEX ringing	Yes	Yes
ringing	Class of Service	Yes	Yes
ringing	Direct Station Select	Yes	Yes
ringing	Do not Disturb and Override	Yes	Yes
ringing	Forced Trunk Release	Yes	Yes
ringing	In/Out of Group	Yes	Yes
ringing	Make calls via LCR	Yes	Yes
ringing	Make calls via OS Operator/Call	Yes	Yes
ringing	Monitoring on DS or CC key	Yes	Yes
ringing	Monitoring via OS Operator/Call	Yes	Yes
ringing	Originators CLI Transfer	Yes	Yes
ringing	Preset Forward No Answer	Yes	Yes
ringing	Station Group Membership	Yes	Yes
ringing	Ring Group	Yes	Yes
ringing	Station pairing	Yes	Yes
ringing	Station Programmed message	Yes	Yes
ringing	Voice Mail Indication	No	Yes
conversation	Account codes voluntary	No	Yes
conversation	Conference	No	Yes
conversation	Holding Calls	No	Yes
conversation	Transfer	No	Yes
conversation	Transfer with Camp-On or Remote Hold	No	Yes
conversation	Transfer with Consultation	No	Yes





# OfficeServ Connect

Phone State	Feature List OfficeServ Connect	STD	EXEC
setting	Activate/Deactivate MOBEX station	No	Yes
setting	Set Call forward	No	Yes
setting	Set Call Forward Follow-Me	No	Yes
setting	Set Do Not Disturb	No	Yes
setting	Link/Unlink Ring Group	No	Yes
setting	Set Station Programmed message	No	Yes
setting	Station Message Cancel or Set on Idle	No	Yes
setting	Voice Mail Access	No	Yes
dialing	Account codes	No	Yes
dialing	Authorization codes	No	Yes
dialing	Barge-In on Busy	No	Yes
dialing	Call Paging to Internal or External	No	Yes
dialing	Call Pickup Ringing calls	No	Yes
dialing	Camp-on on Busy	No	Yes
dialing	Distinctive Ring on Intercom call	No	Yes
dialing	Intercom call	No	Yes
dialing	Make external calls	No	Yes
dialing	Make call by Speed Dial	No	Yes
dialing	Meet Me Page and Answer	No	Yes
dialing	Retrieve Calls on Hold or Parked	No	Yes
dialing	Station Call Back on Busy or No Answer	No	Yes
dialing	Station Message Reply	No	Yes
dialing	Station Message Set on Busy/Ringback	No	Yes
dialing	Toll Restriction	No	Yes
dialing	Trunk Call Back	No	Yes
dialing	Universal Answer	No	Yes





# *OfficeServ Connect*

## ***Additional OS 4.30 functionality:***

- OfficeServ Connect (OS Connect)
- Macro Key
- Ping Ring
- All ITP Set Relocate
- Advanced Media Control – (Media Proxy Server, MPS)
- Tutorial and Urgent Licences
- Voice Messaging Enhancements
- ITP Login Mode
- Paging Without Lifting Handset (emergency page)
- User Programming Restriction
- Trunk Port MOH (any analogue trunk port can be MOH source port)
- CID Display Options Enhanced
- VoIP CLI Transfer – subject to Network
- SoftPhone Multi Server Support (same as ITP Terminal)
- Analogue Trunk CLI Support (UK)
- OS7100 can act as OS7200 Expansion Cabinet (LCP required in O)

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